

## Condominium Concierge and Security Services

Discover how our expertise in condominium concierge services can support and help Strata Councils and Strata Managers not only comply with concierge requirements, but also to support their security and customer service operations.

When you balance a security-trained professional with a condo concierge, you provide a best-in-class service to your residential community.



### Front-desk concierge services

In addition to being the first point of contact for residents, staff and guests, GardaWorld's concierge professionals will assist with all day-to-day tasks, allowing strata managers to focus on their management duties and contribute positively to the overall condominium experience.

- Front-desk duties
- Access control
- Parcel management
- Amenities bookings
- Building patrols
- Contractor escort
- Resident request management
- And much more!



### Comprehensive training

Our customer-focused, visible and engaging concierge staff support a culture of safety and security. When necessary, our highly-trained professionals engage in a safe, empathetic and effective approach to deescalate conflicts.



### Mobile and foot patrols

GardaWorld has the largest fleet of mobile vehicles in Canada, providing preventative patrol and parking management services. Our mobile fleet is readily available to respond to alarms and emergencies.



### Physical security audit

We examine your overall security programs assets and liabilities then creates a report that will assist in reducing future risk (e.g., storage theft) with a series of recommendations based on our in person security review of the property.



### Short-term rentals investigation

GardaWorld experts will conduct an in-depth investigation by acting as clients to establish proof of unauthorized short-term rentals and prepare a final report that can be used as a basis for condo board distributed fines, by-law charges, or court action.

From our regional office in Burnaby to our branch offices located strategically throughout the province, GardaWorld secures people and assets across British Columbia.

- 10 Branches across the province
- 1000+ Security professionals
- 30+ Mobile patrol vehicles



To learn more about our services or to receive a free quote, please contact

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