

Concierge and security services for condominiums and multi-residential communities

Leveraging customer service to enhance security without compromise

GardaWorld provides specialized concierge and security services for condominiums, multi-residential and town homes.

Our security professionals offer courteous service and effectively respond to challenging situations. We believe that efficient security requires a clear understanding of the needs and objectives of building owners. In doing so, we are a trusted security and concierge services provider across Ontario.

Securing residents and assets in a complex world

- Front-desk concierge services
- Access control
- Parcel management
- Mobile patrol
- Crime prevention
- Condominium security assessments
- Pandemic Response Solutions
- Physical security solutions
- And much more!



10 branches across Ontario

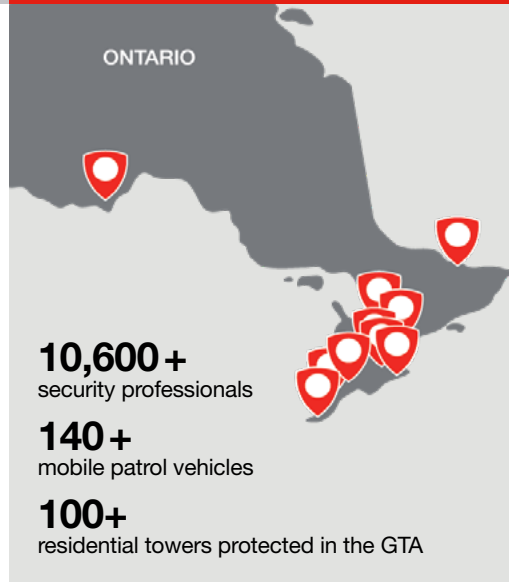
Assuring Quality is Always Top of Mind

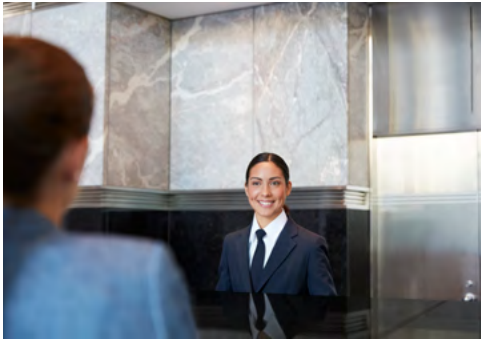


ISO 9001:2015 certification – provides peace of mind to clients that security professionals are backed up by high-quality processes and standards.

Why GardaWorld?

- A team of experts specialized in protective services in various industries.
- Local management and support.
- Dedicated account manager.
- Tailored training for all your guards no matter the location.
- Technological support for services optimization.
- Workplace health and safety program implemented company-wide.
- Full security solution provider across Canada.





Front desk & concierge services

GardaWorld's security concierges are the face of your property and usually the first point of contact for the building's residents, staff and guests. Our experts provide traditional and courteous front-desk services which include:

- Access control
- Resident request management
- Noise complaint handling
- Common area bookings
- Parking management
- Package tracking
- Move in/out facilitation

GTrack: guard tour management system

Our real-time incident management system helps our clients make security decisions based on concrete data.

- Prevent issues around repairs and maintenance
- Know when and where the guards have done their patrol
- Consult video recording of interventions
- Access real-time electronic incident reporting

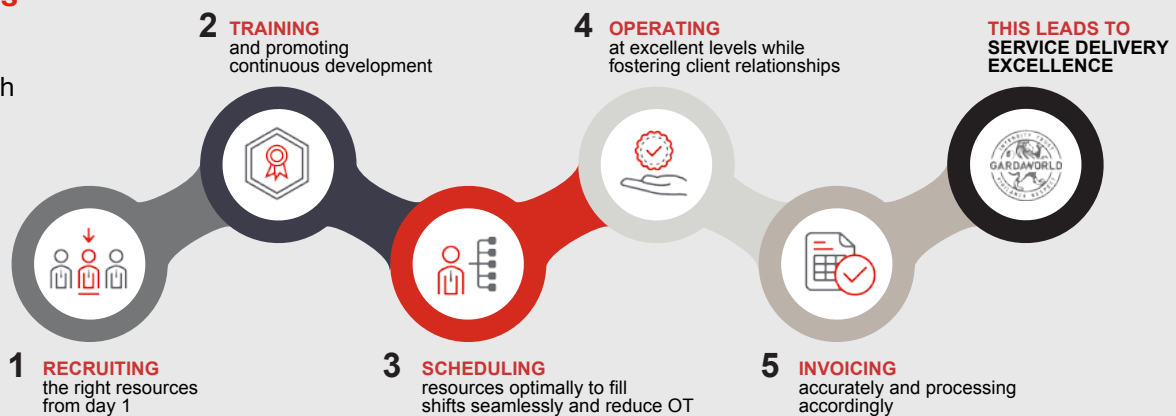
Physical security solutions

- Emergency response and first aid
- Scheduled perimeter patrols
- Security risk assessments
- Fire protection and prevention
- Security systems monitoring (CCTV, alarm panel, key control)

Ensuring our people are the best in the industry

Using a strict candidate-selection process, which includes in-depth background checks, we recruit the most talented people in a very competitive job market and inspire them to do their best work.

GardaWorld's 5 pillars: our customer-centric approach



Proud member of



To learn more about how GardaWorld can help protect your people and secure your properties, contact your regional expert:

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