

Case study | Toronto Pearson International Airport, ON

Delivering above expectations

With hundreds of thousands of flights arriving and departing every year, and millions of travellers passing through its doors, Toronto Pearson International Airport, the largest and busiest airport in Canada, requires a competent and vigilant group of security professionals protecting its people and assets.

GardaWorld has developed trusted partnerships with multiple agencies operating at Pearson International Airport, including the Greater Toronto Airport Authority (GTAA), the Canadian Air Transport Security Authority (CATSA), the Canadian Border Services Agency (CBSA), Transport Canada (TC), as well as private charter and cargo companies. In partnership with the GTAA, our security professionals monitor and control access to restricted areas of the airport. They patrol continuously and respond to security and life safety related incidents and emergencies.

Aligned with CATSA's mission, our highly trained and fully certified screening officers provide airline security to passengers, airport personnel and airline crews, as well as screening of baggage and vehicles on the tarmac, while ensuring a positive customer service experience.

We are proud to say that our staff has consistently exceeded the requirements of TC and the expectations of GTAA. This can only be possible through the constant review and implementation of a high-quality training program, which includes a robust customer service segment and supplemental training for our Supervisors and Team Leaders.

To learn more about our services, contact your regional airport security expert:

- **Western Canada, Central & Atlantic**
Scott Young, scott.young@garda.com
- **Quebec**
Yannick Drapeau, Yannick.drapeau@garda.com

1 855 GO GARDA (464 2732)

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